



dynastree

FAQ (as of June 2009)

What is dynastree.com?

Dynastree is a family network for creating a family tree and staying in touch with your family. Families can work on their tree together (across national borders or language boundaries), add photo albums, and use the platform for communicating with the whole family. Additionally, documents (such as family chronicles or archives) can be uploaded.

The site's simple, intuitive interface is easy to use for everybody, no detailed computer skills are required to create one's tree and navigate around the site. It is thus easy to get the whole family together to work on the common tree, seeing the tree grow is an experience for all to share. As more and more relatives start to participate, the picture of the family tree becomes clearer and more complete – even previously unknown branches of the family and distant relatives can be discovered!

How much does dynastree charge?

The basic version is free and will remain free, and the features offered with it will also stay free. A premium subscription is available for only about \$6.66 per month (duration of 12 months), and the minimum duration is only one month. Premium users benefit from additional features, such as extended statistics, a premium family homepage, and much more.

Is my data safe at dynastree?

Absolutely. We care about your and your family's privacy; we will never give away your data. Only the person who has created a tree and those that were invited as family members can access the tree.



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Does dynastree work offline as well? How can I expand the tree if the email address of a relative is unknown?

We have a solution for such a case as well: you can download our questionnaire, print it and send it to your relatives via mail or fax. <http://www.dynastree.com/questionnaire>

When did dynastree start?

The German version of dynastree was launched in June 2007; it quickly became very successful, especially with younger internet users getting involved with genealogy for the first time. The positive feedback from Germany as well as the successful expansion to Poland, Italy, Portugal, Brazil, England, the Netherlands, France, Austria, Switzerland, and Spain has shown that their families and their history are of great interest for many internet users.

How many family trees are on dynastree?

More than 60 million profiles by more than 6 million families have been added during the first 16 months. Today, there are more than 90 million profiles (at a growth rate of more than 1 million profiles per week), and more than 9 million trees (10,000 new ones per week).

Can I do genealogical research in other countries too?

dynastree.com is one of the few German internet start-ups that is represented internationally. Our international sites in the respective national language:

- www.verwandt.at (Austria)
- www.dynastree.com (Canada and USA)
- www.meusparentes.com.br (Brazil)
- www.familleunie.fr (France)
- www.verwandt.de (Germany)
- www.dynastree.co.uk (Great Britain)
- www.parentistretti.it (Italy)



- www.verwant.nl (The Netherlands)
- www.moikrewni.pl (Poland)
- www.meusparentes.com.pt (Portugal)
- www.semyalonline.ru (Russia)
- www.miparentela.com (South America and Spain)
- www.verwandt.ch (Switzerland)
- www.akrabaonline.com (Turkey, launching in July 2009)

What does the dynastree-users' age structure look like?

Age (in years)	Percentage
0-30	57.6%
30-60	36.7%
60-99	5.7%

We are delighted so many young users are active on dynastree, it shows that genealogy really is a topic interesting for all generations

Who is behind dynastree?

dynastree is developed by a team of 26 people in Hamburg, Germany. It was founded by the managing directors, Daniel Grözinger and Sven Schmidt. Together, they already founded getgo.de, dialo.de, and dealjaeger.de. dynastree receives support from Business Angels and Neuhaus Partners, one of Germany's leading venture capital companies.

How will dynastree make profit?

dynastree offers premium subscriptions, and products like printable PDFs of one's family tree, as well as large posters. Furthermore, there will eventually be a limited amount of advertisements on the site.